



ESSENTIAL INFORMATION

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 IVR SPANISH 1-888-626-9065
WWW.CRYSTALCLEARSD.ORG
www.facebook.com/crystalclearsud2370
 Office Hours M-F 7AM-5PM
 DUE DATE 10TH OF EVERY MONTH
 NO LATER THAN 5PM







SEE PAGE 2 FOR MORE INFORMATION

IMPORTANT DATES

CONSERVATION TIPS

Below are some tips that can help you conserve water and save you money!

6 WAYS YOU CAN DO AT HOME TO CONSERVE WATER

 Monitor your monthly water bill	 Run the dishwasher only when it's full	 Turn off the faucet when lathering hands
 Do not leave running water while brushing your teeth	 Water the garden early in the morning or late in the evening	 Regularly check hoses and faucets for leaks



Stage 3 Water Restrictions!

Please keep in mind CCSUD is still currently in Stage 3 Water Restrictions. During Stage 3 water restrictions customer should:

- Landscape watering permitted on no more than one designated day each week, except that water applied by buckets, handheld or soaker hoses or drip-irrigation systems.
- No car washing at home except on watering days and times and no runoff into street or off property.
- No washing of parking lots, driveways, sidewalks or streets unless for health or safety reasons.

To check the full watering schedule and more information, please visit www.crystalclearsud.org/alerts

CCSUD will be closed for the following up-coming holidays.

- JUNE 19 – JUNETEENTH
- JULY 4 – INDEPENDENCE DAY
- SEPT 4 – LABOR DAY
- OCT 8 – INDIGENOUS PEOPLES' DAY
- NOV 10 – VETERAN'S DAY

BOARD MEETING

The CCSUD Board Meeting agendas can be found on the CCSUD website. Please see the monthly agenda posting for more details.

- JUL 27, 2022
- AUG 24, 2022
- SEPT 25, 2022
- OCT 26, 2022



SAFETY MEETING

CCSUD monthly safety meetings are held once every month from 8am to 10am in which the office is closed during those hours and resumes normal business hours at 10am. For the full schedule please visit http://crystalclearsud.org/documents/296/CCSU_D_2023_IMP_DATES_calendar.pdf

LEAK ALERTS

CCSUD reads your meter at the beginning of every month for the previous month's consumption. Shortly after importing reads, a courtesy notification is automatically generated and sent out to any customer who could have triggered an alert. These alerts consist of any high usage and any abnormal usage that could have occurred within the previous month. If you receive this alert, make sure to check your side to see if you have a leak or anything that could have triggered an alert. If you find a leak, make sure to contact a plumber. These notifications will be sent to the current phone number and email on file. If you feel like your information is not up to date, please email info@crystalclearsud.org. As always if you have any questions, do not hesitate to contact our office at 830-372-1031 during normal business hours.



BEFORE YOU DIG

Make sure to call 811 before you do any digging on your property. Water lines are not the only utilities that are in the ground. When calling 811 all utilities in your area as dispatched to mark their lines.



**Know what's below.
Call before you dig**

CCSUD LEAKS

Majority of leaks found are called in by our wonderful customers! CCSUD kindly asks you to call in any suspected leaks close to the street.



ANNUAL WATER QUALITY REPORT

CCSUD's Annual Water Quality Report is available at the following direct link:
<https://crystalclearsud.org/ccr1>



FOLLOW US ON FACEBOOK

CCSUD now has a Facebook page. Please "like" us at www.facebook.com/crystalclearsud2370



THANK YOU for being our customers!