



2370 FM 1979
San Marcos, TX 78666
(830) 372-1031

Customer Service Inspections
Notice
June 9, 2025

The Texas Commission on Environmental Quality (TCEQ) and Crystal Clear Special Utility District (CCSUD) require a Customer Service Inspection (CSI) for all connections to the CCSUD public water system to be on file with the water purveyor (CCSUD). The CSI must be current, valid, and passing.

If you are receiving this letter, it indicates one of two possibilities.

1. You do not have a CSI on file at CCSUD, or
2. You have a CSI on file at CCSUD, but Staff needs to verify it is current, valid, and passing.

Please contact the CCSUD Office at 2370 FM 1979, San Marcos, Texas or call (830) 372-1031 no later than July 11, 2025, 5:00 PM to verify your account status.

If it is determined that a CSI is required, please choose an **approved** inspector from the list on www.vepollc.com. **CCSUD Staff does not provide the CSI service. A CSI Certificate is required to be provided by a licensed inspector.** Once the CSI is complete, please contact CCSUD Office to ensure your account has been updated and is in good standing. It is recommended that you request a copy of the CSI from the inspector.

*For information on Customer Service Inspections, please refer to TCEQ's Regulatory Guidance RG-206 (this can be found on the TCEQ website) and or CCSUD Rules and Regulations (these can be found on the Crystal Clear Special Utility District website).

Thank you,

CCSUD Management